

Advisory Councils



Epic's Advisory Councils and Roundtables, held during the spring Expert Group Meetings (XGM), provide focused learning and discussion time for specific roles and applications. These customer-only events foster constructive, progressive dialogue between Epic and the client community:

Access Management Advisory Council (AMAC)

AMAC covers provisioning strategies, user record management, role-based access, provider credentialing, audit trails, and other access-related features. Attendees learn from the experiences of others and provide input on future access management development, and process improvement opportunities, as well as touchpoints between user provisioning and training area management.

Designed for security coordinators, provider leads, and analysts who work directly with user provisioning, auditing, and related privacy controls within the Epic system.

Analytics Advisory Council (ANC)

Attendees learn from their peers and Epic as they attend sessions focused on the latest in analytics strategies and solutions. Promoting self-service analytics, using data in decision making, and deploying the latest features from Epic are just some of the topic areas. Through presentations, networking, and connections with peers and Epic R&D throughout the week, attendees leave with actionable steps for using Cogito they can take home.

Designed for analytics leaders, clinicians, and business intelligence analysts.

ASAP Advisory Council (ASAP)

This meeting is an opportunity for the ASAP community to interact and exchange ideas with fellow attendees and provide feedback to Epic staff. It gives emergency department users a chance to meet and share experiences, insights, and solutions.

Designed for ASAP customers.

Cardiology Advisory Council (CARD)

This meeting is an opportunity to learn about and share best practices around clinical, non-invasive, and interventional cardiology workflows. The agenda includes both peer- and Epic-led sessions, highlighting success stories within the Epic community. Get a sneak peek into upcoming Cupid development and share feedback to shape the future of cardiology in Epic.

Designed for Cupid customers.

Clinical Advisory Council (ClinAC)

Explore topics that span the continuum of roles, applications, and locations of care. As an integral part of NAC, PAC, PharmAC, and other clinically-focused councils, ClinAC is an opportunity for clinical users and their analyst counterparts to collaborate on improvements that benefit patients and the entire care team.

Designed for clinical teams – nurses, physicians, and pharmacists, as well as Epic application analysts and managers.

Data Exchange Advisory Council (DEAC)

Explore technical topics related to interoperability with Epic – such as interfaces, Care Everywhere, web services, and developer programs. Learn about data exchange strategies and experiences through peer presentations and networking, as well as new functionality and upcoming trends from Epic.

Designed for analysts and managers working with interfaces or Care Everywhere, as well as other developers building new data exchanges with Epic.

Financial Advisory Council (FAC)

FAC attendees share experiences and learn new ways to improve system management for their revenue cycle. This council includes sessions on hospital billing, professional billing, financial clearance, registration, and authorizations.

Designed for Resolute Hospital Billing, Resolute Professional Billing, Prelude, and Referrals customers.

Home Care & Hospice Advisory Council (HCH)

This is an opportunity to share ideas and success stories related to Dorothy and Comfort applications, as well as Dorothy and Comfort Mobile. Learn from peer organizations about their innovative workflows and hear development updates from Epic.

Designed for Home Care and Hospice customers.

Health Plans & Managed Care Advisory Council (HPMC)

HPMC provides an opportunity to connect with organizations using the Epic platform to manage risk, as well as those interested in this pursuit. Attendees benefit from others who share how they successfully use the system, regardless of risk model.

Designed for Tapestry and Payer Platform customers.

Advisory Councils



HIM Advisory Council (HIM)

This council provides an opportunity to share ideas and experiences related to the implementation and support of HIM and Identity processes. Come learn about the latest development in HIM and Identity. Topics include chart correction, duplicate management, releasing information, and improving provider deficiency notification, as well as creating more efficient coding and CDI workflows with AI and Gallery.

Designed for HIM customers.

Information Security Advisory Council (ISAC)

ISAC gives information security officers and staff an opportunity to discuss the cybersecurity of their Epic deployment and surrounding infrastructure, as well as ransomware prevention and mitigation. Learn from the experiences of others in the Epic community and give your input on future development.

Designed for information security officers and staff responsible for information security administration.

Lab Advisory Council (LAB)

Join this Advisory Council to exchange ideas, share your experiences, and explore future Beaker development plans. Sessions are led by live Beaker customers and Epic staff, highlighting innovative approaches to using the system, as well as exciting new features on the horizon.

Designed for Beaker customers.

MyChart Patient Experience Advisory Council* (MyAC)

This event focuses on the overall patient experience by bringing together MyChart, Care Companion, Telehealth, and Welcome customers at all stages of implementation and use. Come share your experiences and learn the innovative ways organizations are optimizing their patient experience efforts.

Designed for MyChart, Bedside, Care Companion, Telehealth, and Welcome customers.

**Formerly known as MyChart Advisory Council*

Nursing Advisory Council (NAC)

NAC provides an opportunity to network with peers, exchange ideas, share experiences, and preview new functionality. Learn from peers about best practices and successes across the care continuum and connect with Epic. To make the most of your clinical week, we recommend attending Clinical Advisory Council (ClinAC) on Tuesday/Wednesday and NAC on Thursday. ClinAC includes an emphasis on team-based care sessions, EpicCare Focus Groups, Strategic Design Groups, and enterprise updates across clinical applications.

Designed for EpicCare Clinical System analysts, nurses, informatics nurse specialists, directors, and managers.

Oncology Advisory Council (ONC)

ONC provides customers using oncology functionality with an opportunity to interact and exchange ideas with fellow attendees, as well as a place to provide feedback to Epic staff. It gives the community of users a chance to meet and share experiences, insights, and solutions.

Designed for Beacon customers and organizations including those with Radiation Oncology workflows.

Patient Flow Advisory Council (PFAC)

Discuss topics related to patient flow throughout your hospital or health system. Learn how to optimize your technology and tools to get patients the right care in the right place at the right time. This council includes sessions on throughput, capacity management, command center strategy, discharge, and more.

Designed for Grand Central customers.

Perioperative Advisory Council (Periop)

The Periop AC connects OpTime and Anesthesia users through focused presentations and discussion of relevant topics. Learn from perioperative success stories and hear what Epic developers have planned for upcoming releases.

Designed for OR managers, OpTime and Anesthesia analysts, surgeons, and anesthesia providers from OpTime and Anesthesia customers.

Pharmacy Advisory Council (PharmAC)

PharmAC allows pharmacists, pharmacy technicians, analysts, and other medication management users to exchange ideas, collaborate on shared challenges, and contribute to the continued development of Epic for pharmacy. The event includes user presentations, design discussions, and previews of new Willow features for inpatient, ambulatory, inventory, specialty pharmacy, and home infusion settings.

Designed for all customers with pharmacy services.

Physicians Advisory Council (PAC)

PAC brings together physician leaders from the Epic community to exchange practical knowledge unique to the Epic physician experience. Learn from user presentations on efficient and effective use of Epic, participate in breakout discussions, and get previews of upcoming functionality.

Physician-focused sessions continue with the two-day Clinical Advisory Council (ClinAC), which follows PAC on Tuesday and Wednesday. ClinAC is designed to complement PAC with an emphasis on team-based care sessions, EpicCare Focus Groups, and enterprise updates across clinical applications.

Physicians and APPs only. Designed for EpicCare Clinical System physicians and advanced practice clinicians.

Advisory Councils



Population Health Advisory Council (PopAC)

Share ideas and strategies for succeeding in population health. Topics include care management, outreach, data aggregation, cost savings, at-risk arrangements, payer/provider collaboration, quality programs, and organizational governance. Learn from the experiences of population health leaders, public & private ACO program participants, and clinically integrated networks.

Designed for Compass Rose, Healthy Planet, Data Aggregation, Payer Platform, and Campaigns customers.

Project Managers Advisory Council (PMAC)

PMAC provides an opportunity for sharing project successes and discussing common challenges with your project management peers. PMAC includes peer presentations and an environment for networking with your colleagues from other organizations.

Designed for project managers.

Radiology Advisory Council (RAD)

Come share your best practices and learn from peers to make the most of Radiant and meet departmental goals in general radiology, interventional radiology, and breast & lung screening. Get a sneak peek into Epic's development pipeline and be a part of shaping your future RIS.

Designed for application coordinators, project managers, and radiology managers from Radiant customers.

Regulatory Programs and Quality Measurement Advisory Council (RPQM)

The RPQM AC provides an opportunity for organizations using EpicCare to interact, exchange ideas, and hear presentations on how to succeed with the 21st Century Cures Act, Promoting Interoperability, the Quality Payment Program, and related quality measure programs. Join others leading or involved in the regulatory and quality measurement efforts at their organizations.

Designed for regulatory and quality experts, project managers, directors, and clinician leadership working on regulatory and quality initiatives.

Research Advisory Council (RAC)

This council provides an opportunity for Epic's clinical research community to exchange ideas, share experiences, learn about upcoming research-enabling enhancements, and provide feedback to Epic. Key themes include leveraging Epic as a platform to support an organization's research mission – accelerating recruitment, improving efficiency for study teams, engaging patients as partners in research, and using data (including Cosmos) to accelerate discovery. Learn ways to improve compliance with billing regulations, and best practices for governance to support research-aware clinical care.

Designed for those using Epic to support their research mission.

Scheduling Advisory Council (SAC)

Join fellow scheduling and referrals analysts for in-depth discussions on new and upcoming Scheduling, Referrals, and Call Center features, as well as sharing of optimization experiences.

Designed for Cadence customers.

Systems Roundtable (SRT)

Systems Roundtable explores the topics of interest to those who manage and administer Epic infrastructure – including system architecture, cybersecurity, business continuity, lifecycle management, deployment automation, and data center strategies. Hear from Epic and your peers about the latest tools, techniques, and technologies used to provide a secure, highly available, high performance Epic environment for your end users. Technologies from major vendors such as InterSystems, Microsoft, AWS, VMware, and others are discussed.

Note that reporting content related topics and tools are covered in the Analytics Advisory Council (ANC), whereas System Roundtable covers the analytics infrastructure.

Designed for Technical Leaders, Operational Database Administrators, Epic Client Systems Administrators, and Cogito System Administrators but all of those with interest in the core IT side of Epic systems are welcome.

Training Advisory Council (TAC)

TAC is an opportunity for trainers to share their knowledge and experience through peer presentations, panels, and group discussion. The council is beneficial to trainers who have already gone live with Epic as well as to those who are still implementing.

Designed for Epic application trainers and training managers.

Transplant Advisory Council (TRAC)

TRAC provides an opportunity for attendees to share knowledge and insights with fellow Phoenix analysts and transplant experts, hear what's working well with transplant programs in the Phoenix community, and take a deep dive into future development.

Designed for Phoenix customers.